

Country Durham and Tees Valley Health Libraries Alliance

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Historical Context 1

- Durham and Teesside College of Health
- 1995 – Integration with the University of Teesside
- 1995 – Appointment of Health Sciences Librarian
- Maintaining the status quo
- Shadow Service Level Agreements

Historical Context 2

- Historical inconsistencies – different model at each hospital site
- Centralisation of School of Health on to main campus (2000)
- D.I.V.O.R.C.E!
- New relationships
- Appointment of Library and Knowledge Services Manager and establishment of the Health Libraries Alliance

What is the County Durham and Tees Valley Health Libraries Alliance?

- A partnership of NHS and HE organisations providing library and information services to health and social care staff and students in County Durham and Tees Valley

Who we are

Library and information services in...

- Durham & Darlington PCTs
- 4 acute trusts
- 2 mental health trusts
- Health promotion
- 3 universities



County Durham and Tees Valley Health Libraries Alliance

Vision

- To work in partnership to provide seamless, high quality library and information services to all health and social care staff and NHS-supported students on placement in the County Durham and Tees Valley area*

Underlying principles

- Content
- Consistency
- Cohesion
- Competencies
- Access
- Quality
- Awareness
- Culture
- Partnership
- Innovation

Aims – part 1

1. Provide access to electronic resources provided by the Alliance to all library users, and equip them with skills to use them effectively.
2. Develop a workforce plan for library services
3. Ensure a consistent level of quality

Aims – part 2

4. Ensure that services contribute to the public health agenda
5. Fully support the development of the National Library for Health
6. Ensure that library services are available to all appropriate user groups

Aims – part 3

7. Ensure that all potential library users are aware of library services
8. Explore the need for specialist resources and services
9. Provide a high quality learning environment.

Strategy

- Three years – 2005/6 to 2008/9
- Annual work plans
- Links with organisational strategies
- Role of Library and Knowledge Services Group

How is this delivered?

- Formal structures/Involving key stakeholders
 - Library and Knowledge Services Group
 - Alliance Librarians Group
 - local library committees
- Increasing awareness
 - Promotional materials
 - Alliance web site
- Setting standards and monitoring quality
- Planning and innovating for the future

Working with the University of Teesside

- Providing library resources for placement students
- Access to Learning Resources for NHS staff
- Joint research, e.g. THESAL
- Minimum Standards
- Joined up thinking and planning

Services available to University of Teesside students

- Access to NHS site libraries
- Access to the School of Health network
- Walk-in access to NHS electronic resources
- Access to the Alliance web site

<http://www.adynamicworkforce.nhs.uk/health-libraries-alliance>



Search The Site

GO

[Welcome](#)[About Us](#)**[Health Libraries Alliance](#)**[About the Alliance](#)[Professional Communities](#)[Care Communities](#)[Resources](#)[Libraries](#)[Dental Symposium](#)[Local health services](#)[News & Publications](#)[Workforce Development](#)[Improving Health](#)[Home](#) → [Health Libraries Alliance](#)

County Durham and Tees Valley Health Libraries Alliance - providing knowledge on health and social care

[Libraries](#) | [Databases](#) | [Journals](#) | [e-Books](#) | [Evidence](#) | [Training](#) | [MyAthens](#)

Welcome to this knowledge and information gateway for all health and social care staff in County Durham and Tees Valley.

Details of individual libraries can be found in [Libraries](#).

For information about services available see [Use a Library](#).

To find out what resources are held - visit the [Online Library Catalogue](#).

Some resources require an Athens password - available to all in the 'NHS Family'. For more information and to register, [click here](#).

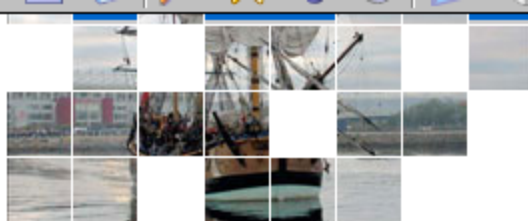
Through the Information Resources section you can:

[Search a Database](#)[Find a Journal](#)[Read an e-Book](#)[Access help sheets and training](#)[Gather the Evidence](#)

The [Professional Communities](#) section brings together resources for individual health professional groups.

The [Care Communities](#) section brings together resources for individual subject areas, including the National Service Frameworks.

[About the Alliance](#) describes the activities of the Health Libraries Alliance and gives contact details and further information about this website.



Search The Site

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University of Teesside

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Learning Resources Centre
University of Teesside
Borough Road
Middlesbrough
TS1 3BA

Telephone: 01642 342100
Fax: 01642 342190

Email: i.baird@tees.ac.uk
URL: <http://www.tees.ac.uk/lis>

Overview of services:

- Enquiry service (in person, by telephone or by email)
- Lending & reference services
- Photocopying
- Study facilities

Membership:

All NHS and Primary Care Staff are eligible to join. This entitles you to borrow up to six standard loan books. Access to the networked computers is restricted to University Staff and Students. Please register in person bringing a payslip with you.

Opening Hours (term time):

Monday - Thursday 8.30am - 10.00pm

Friday 8.30am - 5.00pm

Saturday 11.00am - 5.00pm

Sunday 11.00am - 10.00pm



Library & Information Services

This page is: [University Home Page](#) > [L&IS](#) > Information for your Needs

- [Home Page](#)
- Library & Information Services**
- [Facilities and Services](#)
- [The Catalogue](#)
- [Contact Us](#)
- [Online Databases](#)
- [Electronic Sources of Information](#)
- [Electronic Journals](#)
- [Guide to the Internet](#)
- [Disabled Students](#)
- [Study and Information Skills](#)
- A-Z Index**
- [Latest News](#)
- [Frequently Asked Questions](#)

Information for NHS Employees

As part of a reciprocal agreement with the County Durham and Tees Valley Health Libraries Alliance, NHS staff working in County Durham and Tees Valley, including primary care staff, may use the University's Learning Resource Centre.

Throughout these pages you will be directed to factsheets, L&IS publications which give up to date information about our services and facilities. You will need to have Adobe Acrobat Reader on your PC to view them. If you do not have Adobe Acrobat at home, it is freely available. [Download Adobe Acrobat Reader](#) to your computer.

- [How to Register](#)
- [Using The Catalogue/My Account](#)
 - [Reserving Books](#)
 - [Renewing Books](#)
 - [Borrowing Books](#)
 - [Returning Books](#)
 - [Fines](#)
- [Health Libraries Alliance](#)
- [Further help/Contact details](#)

How to Register

To register with the LRC, you will need to complete a blue registration form, available from the Enquiry Desk or Service Counter on the Ground Floor of the LRC.

Present you completed registration form together with:

- **two** passport-sized photographs
- proof of employment, e.g.
 - A recent NHS payslip

- [Undergraduate Study](#)
- [Part-time Study](#)
- [Postgraduate Study](#)
- [Foundation Degrees](#)
- [International Students](#)
- [Course Search](#)
- [Parents and Guardians](#)
- [Alumni Association](#)
- [News & What's On](#)
- [Business & Enterprise](#)

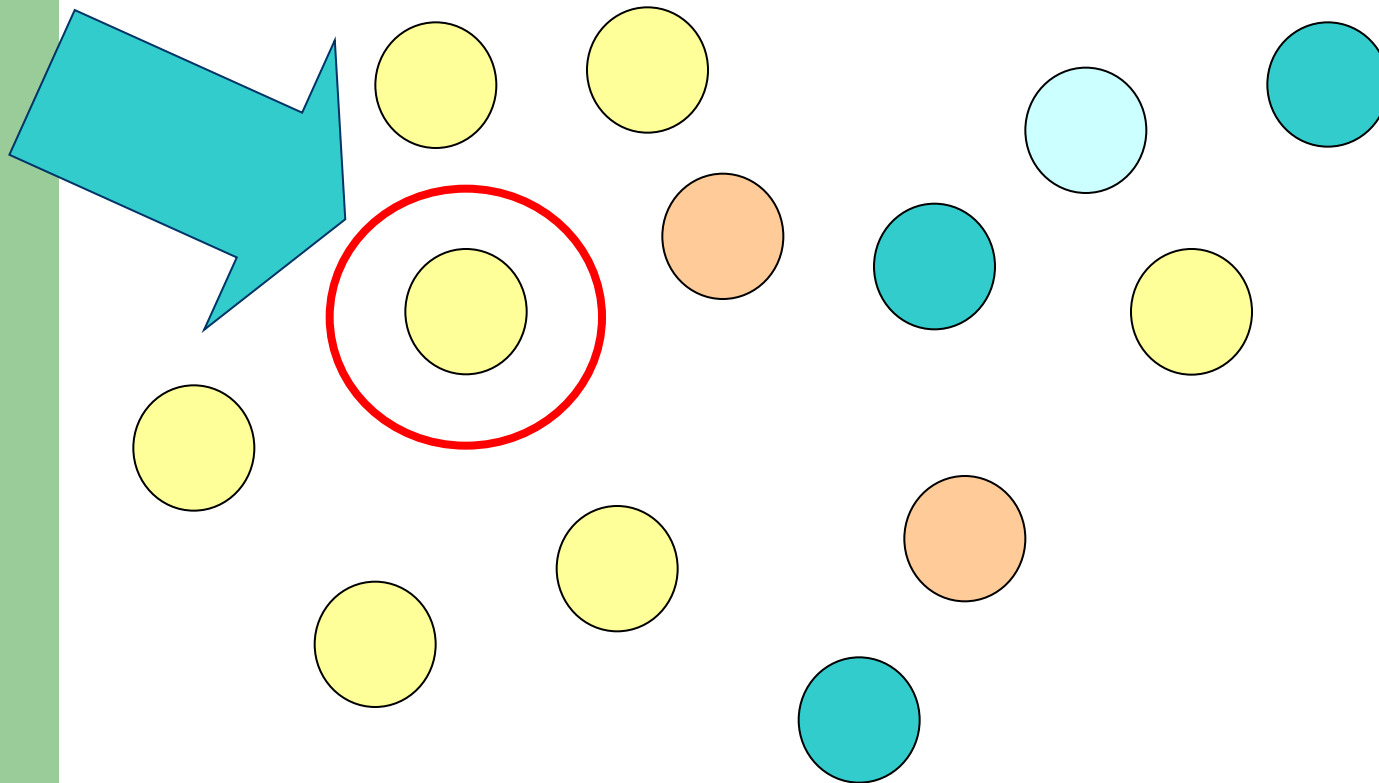
Seamless service delivery

- Alliance vision – providing services to staff and students
- School of Health network
- NCC – walk-in access for students
- University services for NHS staff
- Joined-up induction
- Alliance catalogue and library cards

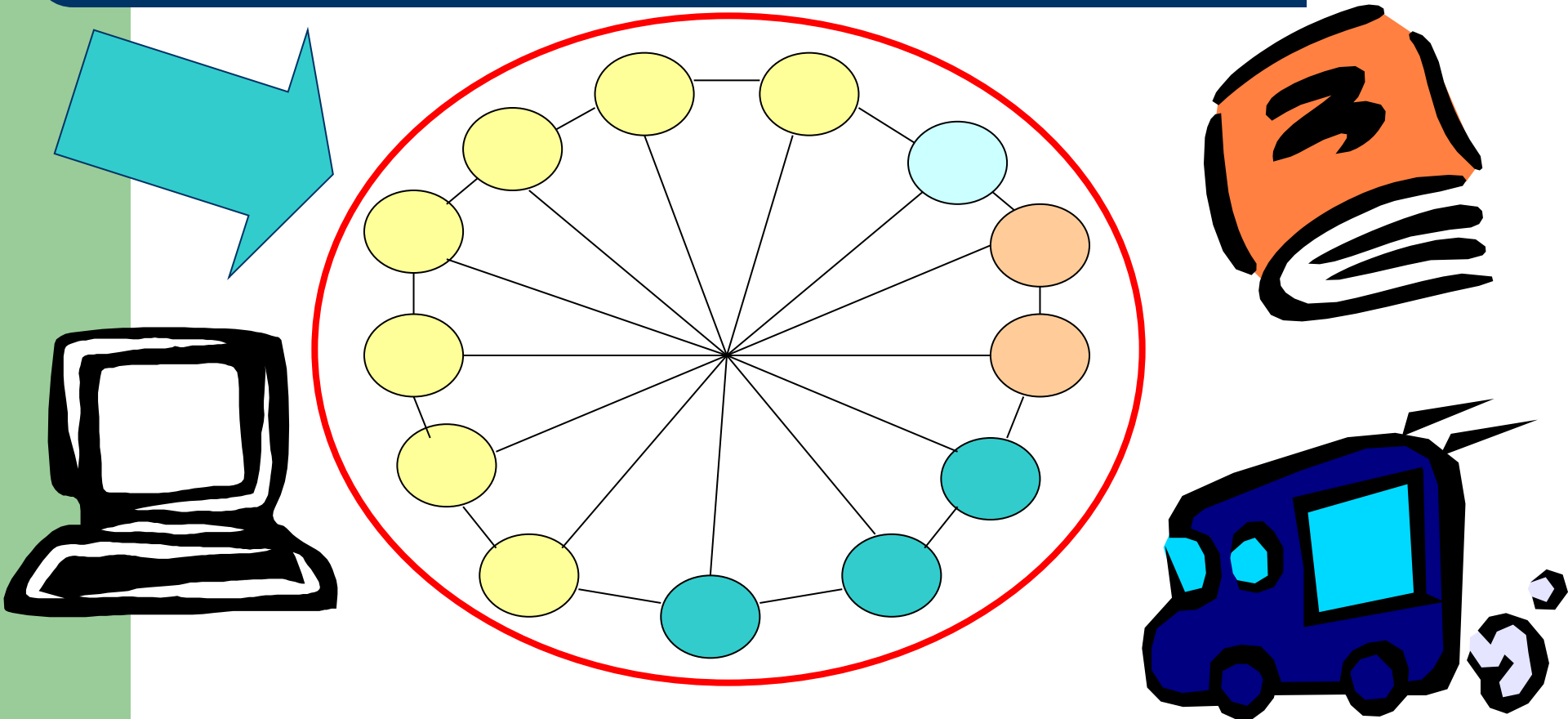
Challenges

- SHA merger (July 06)
- Time and energy
- Increasing students
- Managing expectations
- Obtaining adequate resources
- Joining up HE and NHS (and HE and HE)
- Working across SHA boundaries
- Social care
- CETL4HealthNE (Interprofessional education)

Before...



How the Alliance works



Food for (QAA) thought

“The Trust library facilities at X are not easy to access. When I hear of the facilities in other Trusts such as Y, I feel we have not got the same learning opportunities as others whilst on placement”